



NEGATIVE COVID-19 TEST REQUIREMENT FOR TRAVELERS

The United States government, through its Centers for Disease Control and Prevention (CDC), established the requirement of a negative viral test for COVID-19 to be able to board flights to the US as of January 26, 2021.

As the world's leading destination in receiving North American tourists, we have the capacity to perform the necessary tests for all our visitors.

We want you to enjoy your stay at the Mexican Caribbean, that is why we share some of the actions we are taking so that your only concern is to fully appreciate our wonderful attractions.

- The Mexican Caribbean has prevention, detection and care protocols for our tourists.
- There is a vast network of hospitals and clinical analysis laboratories able to perform the Coronavirus COVID-19 diagnostic tests by PCR and antigen techniques, and we are working to make it easier to have access to these tests.
- Many hotel chains have confirmed that they will offer antigen testing at no cost to their guests. In case of requiring a PCR test, they will support with the necessary procedures.
- Other hotels have made agreements with laboratories and pharmacies to offer the tests at preferential prices. Check with your accommodation center about the options available to you.
- The **Guest Assist** digital app provides assistance and guidance to national and foreign tourists visiting the Mexican Caribbean and is available for free download on Google Play and App Store. It contains a special section to answer questions and provide information on the laboratories authorized to perform the tests, as well as a Call Center (Spanish and English) available 24/7





FAQ COVID-19 TESTS

Some countries have implemented the requirement for their citizens to present a negative Covid-19 diagnostic test to authorize entry back into their country of origin.

Here we provide you with all the information regarding this test to make your trip to the Mexican Caribbean easier and safer.

- **WHAT DO I DO IF MY TEST RESULT IS POSITIVE?**

You can stay in the Mexican Caribbean during the whole quarantine period. You will have various accommodation options to decide where you want to spend this time. Some hotels have specific areas available in addition to preferential rates. Check directly with the hotels of your interest for more details.

- **WHAT IS THE COST OF THIS TEST?**

Most of the hotel chains have confirmed that they will offer tests at no cost to their guests, additionally agreements have been made with laboratories and pharmacies to offer tests at preferential prices. In case of requiring a PCR test, the hotels will support with the necessary procedures. For more information consult directly with the chosen hotel and/or visit (link to hospitals and laboratories).

- **DO CHILDREN ALSO HAVE TO BE TESTED FOR COVID-19?**

Yes, according to the Center for Disease Control and Prevention (CDC), all people from 2 years of age onwards must be tested for COVID-19 and present a negative result at the time of their departure from the Caribbean Mexican to enter the countries that require this test.

- **WHAT HAPPENS IF AT THE TIME OF MY DEPARTURE I DO NOT PRESENT PROOF OF MY NEGATIVE COVID-19 TEST TO THE AIRLINE?**

It is necessary for the proof of the negative COVID-19 test to be presented at the time of registration; otherwise, the airline will not allow the person to board the plane.

- **DOES THE MEXICAN CARIBBEAN HAVE ENOUGH TESTS FOR COVID-19?**

Yes. In the Mexican Caribbean we work together with health authorities and hotels to facilitate access to the diagnostic tests required for our visitors.



- **WHAT IF MY TEST RESULT IS POSITIVE?**

You can stay in the Mexican Caribbean to complete the quarantine period. You will have various accommodation options to decide where you want to spend this time. Some hotels have specific areas as well as preferential rates. Check directly with the establishment of your interest for more information.

- **IF I ALREADY GOT THE COVID-19 VACCINE AND I PRESENT THE PROOF; DO I ALSO NEED AN ANTIGEN OR PCR TEST?**

Yes, regardless of having received the COVID-19 vaccine, all passengers traveling from the Mexican Caribbean to the United States or some other country that requires the presentation of the negative result of the COVID-19 test, must be tested.

- **IF I AM NOT STAYING IN A HOTEL, WHERE CAN I GET TESTED FOR COVID-19?**

Below you can review the places where you can get tested for COVID-19.

PROVIDER	ANTIGEN TEST		PCR TEST		AVAILABILITY
	COST (MXN)	RESULTS	COST (MXN)	RESULTS	
Salud Digna	250	2 hours	950	48 - 72 hours	Cancún
COSTAMED	999	Same day	2,499	36 - 48 hours	Cancún, Puerto Morelos, Playa del Carmen, Cozumel and Tulum
Laclisa	1,300	Same day	2,994	Same day	Cancún, Playa del Carmen and Cozumel
Limed	1,800	Same day	2,600	12 hours	Cancún, Playa del Carmen e Isla Mujeres
Centro Químico	1,200	Same day	2,700	Día siguiente	Cancún, Playa del Carmen and Tulum
CEDEME	986	3 hours	3,593	12 hours	Cancún and Playa del Carmen
Laboratorio Abiatar	1,600	Same day in the afternoon.	2,800	24 hours	Playa del Carmen
PlayaLab	1,100	2 hours	2,250	24 hours	Playa del Carmen
Quántico	1,800	1 hora	3,500	Same day	Playa del Carmen
Hospiten	---	---	5,300	24 hours	Cancún and Playa del Carmen
Hospital Amerimed	950	Same day	2,850	24 hours	Cancún, Playa del Carmen and Cozumel
Hospital PlayaMed	986	3 - 5 hours	3,587	24 hours	Cancún and Playa del Carmen
Hospital Galenia	2,250	2 hours	3,654	15 hours	Cancún
MD Playa	1,500	24 - 28 hours	2,300	48 hours	Playa del Carmen
Médica Playa	1,200	8 hours	2,000	Same day	Playa del Carmen